



# Business and Service

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## 16% of jobs in Hull and East Yorkshire are in the Business and Service sector

The business and service sector contains businesses whose main activity is the provision of a service, rather than the provision of a physical product. This service can be provided to another business or to a member of the public. Companies in the business and service sector don't make a tangible product, instead their employees complete tasks to deliver a service to their customers. It is usually the largest sector in any advanced economy and often the greatest driver of economic activity. Examples of business and service sector jobs include accountant, solicitor, customer service adviser, commercial cleaner and hairdresser.

### Did You Know?

■ The number of jobs with companies in the business and service sector in Hull and East Yorkshire has grown by over 4% since 2015.

■ Jobs within firms of solicitors in Hull and East Yorkshire have grown by 40% since 2015 to around 1,750.

■ The number of jobs with companies offering accounting, auditing and bookkeeping services has increased by nearly 30% to around 2,000 over the same period.

■ The number of jobs working for call centres in Hull and East Yorkshire has grown nearly 17% to around 1,750 since 2015.

■ There are around 2,750 jobs with businesses offering hairdressing and other beauty treatments in Hull and East Yorkshire, an increase of 72% since 2015.

### Will there be opportunities available?

■ The business and service sector is anticipated to continue to grow at a faster rate than the wider UK economy and is expected to continue to drive employment over the next five years.

■ Nationally, 3.8 million jobs will need to be filled by 2027 as a result of employees leaving the sector, for example due to retirement.

■ Strong long-term growth in labour demand in both high-skilled and low-skilled roles is expected in the business and service sector.



Job Title	National Average Salary
Accountant (Private Practice)	£22,000 to £65,000
Bank Manager	£24,000 to £55,000
Cleaner	£15,000 to £21,000
Customer Service Assistant	£17,000 to £25,000
Estate Agent	£19,000 to £40,000
Financial Adviser	£23,500 to £45,000
Hairdresser	£14,000 to £30,000
Insurance Broker	£20,000 to £65,000
Solicitor	£25,000 to £100,000
Travel Agent	£18,000 to £27,000

### Skills/qualities

- Communication
- Teamwork
- Problem solving
- Attention to detail
- Decision making
- Technology

### Useful subjects include

- English
- Maths
- IT
- Business studies

### Some local employers

- [www.barclays.co.uk](http://www.barclays.co.uk)
- [www.beverleybs.co.uk](http://www.beverleybs.co.uk)
- [www.smailesgoldie.co.uk](http://www.smailesgoldie.co.uk)
- [www.johnsoncleaners.com](http://www.johnsoncleaners.com)
- [www.matthewlimb.co.uk](http://www.matthewlimb.co.uk)
- [www.resqcs.co.uk](http://www.resqcs.co.uk)
- [www.tui.co.uk](http://www.tui.co.uk)
- [www.williamsons-solicitors.co.uk](http://www.williamsons-solicitors.co.uk)

Sources: BRES, Working Futures 2017-2027, National Careers Service

Search for jobs by... Registering with a recruitment agency • Looking at online job vacancy websites • Visiting your local Jobcentre • Checking out company websites and social media • Talking to family and friends

For information... [www.skillshullandeastyorkshire.co.uk](http://www.skillshullandeastyorkshire.co.uk) [www.logonmoveon.co.uk](http://www.logonmoveon.co.uk)  
<https://nationalcareers.service.gov.uk/>

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